

## **FREEZE WARNING AND PRECAUTIONS**

Greetings Residents!

Because of the periodic severe cold/freezing weather in the Central Texas Area water pipes in our community may freeze and burst if immediate action is not take prior to the drop in temperature. Please take the following precautions as soon as you read this notice (and ensure these steps are followed should you be leaving town).

1. Please drip all the faucets in your unit. Drip both the HOT and COLD water. Please leave the faucets dripping until we remove the FREEZE ALERT signs at the entrances to our community.
2. Turn on the heat and leave it at the 65° minimum mark.
3. Leave cabinet doors in bathrooms and kitchens open to allow pipes underneath the sinks to receive warm air. This is particularly important when the sink is on the inside of an outside wall.
4. **Ask someone you trust to inspect your unit periodically for frozen or broken water pipes.** *This is a good precaution, regardless of the outside temperature.*

These precautions are essential in order to avoid substantial damage to your unit or a neighbors from broken pipes. If you have negligently failed to take these precautions, you may be liable for damages to your own unit as well as your neighbor's unit. As a result it is most important that you have current/up to date insurance to cover this damage.

We strongly recommend that you make sure that your renter's insurance is up to date to cover liability and unexpected damage from water, fire, windstorm, etc. to your personal belongings. The Owner and management company assume no liability for personal loss.

Please, also, be vigilant while walking around your property, if you see water leaking out from under doors or under or down walls, please call your property manager and report it so that we can solve the issue as soon as possible to reduce damage and loss.

Urban Tapestry would like to thank you for your prompt and continuous cooperation regarding this potentially serious problem.